



Rock Springs/Green River KOA
86 Foothill Blvd.
Rock Springs, WY 82901

Website: www.rockspringskoa.com
E-mail: rockspringskoa@gmail.com

Information: 307.362.3063
Reservations: 800.562.8699

Frequently Asked Questions (FAQ)

1. What is your reservation/cancellation policy?

A deposit for your first night will be charged to your credit card when you make your reservation. You can make online reservations 24/7 through koa.com. You'll receive a confirmation from the campground once you've made your reservation.

Need to Cancel? Please call (800) 562-8699 before these deadlines to receive your deposit refund, minus a \$10 cancellation fee:

- **RV/Tent Sites: 48 hours** Notify KOA by 4 p.m. two days before your scheduled arrival.
- **Kamping Kabins & KOA Specialty Lodgings: 7 days** Please notify KOA one week before your arrival.

Reservations made after these deadlines require nonrefundable deposits. Cancellations made after deadlines will result in forfeiture of all deposits.

Holidays and special events may have different deposit and cancellation requirements. Special conditions may apply during high-demand times for some Cottages/Lodges and other KOA Specialty Lodgings.

2. What is your check in/out times?

Campsites - Check in is at 1:00 p.m. If you desire additional time, we may be able to accommodate (fees apply) depending on availability. Check at the Office, please. Check out time is 12:00 p.m. (noon).

Lodging - Check in is at 2:00 p.m. If you desire additional time, we may be able to accommodate (fees apply) depending on availability. Check at the Office, please. Check out time is 11:00 a.m.

3. Do you have a quiet time?

11:00 p.m. -- 8:00 a.m. All campers should return to their site by 11:00 p.m. All daily visitors/guests are required to leave by 10:30 p.m.

4. Do you allow pets?

We love them when leashed and picked up after! They must be accompanied by their master when outside. Pets cannot disturb others, so please control their barking or meowing accordingly! No aggressive dogs allowed.

5. Do you allow visitors?

Facilities in this campground are for use by registered guests only. Visitors are required to register and pay day-use fees at the Office before entering the campground. All visitors must leave the campground by 10:30 p.m., unless registered as an overnight guest. Please register overnight guests by 8:00 p.m. in the Office.

6. What camping equipment is allowed per site?

We allow only one RV and one vehicle per site. A small "pup" tent is allowed for immediate family currently living in the registered guest's home. Maximum limit of people per site applies.

7. What are the policies surrounding use of the campground's activities?

Playgrounds, basketball court, horseshoes, game room, pool, etc. are provided at your own risk. We strive hard to follow strict safety guidelines but due to the outdoor rugged nature of camping, we ask that you inspect all equipment and activities for safety. Please report any concerns to the Office. Please do not play on or near equipment after dark or when un-staffed for your and others safety. All playgrounds close at sunset.

8. Where do I place my garbage?

Please place garbage in the dumpster near the tent sites or the pet walk.

9. Is there a speed limit in the campground?

Yes. The speed limit is 5 mph. Please protect our children! Drive slowly and watch for kids on bikes. No bicycle riding after dark. Motorized vehicles must be insured and operated by licensed drivers only.